

Customer Story

Ridge

Deltek PIM empowers construction and property consultancy to improve

Established in 1946, Ridge is a multi-disciplinary construction and property consultancy. As an outcome of consistent growth, the business now operates from eight UK offices, providing services such as quantity and building surveying, project management, architecture and legal support to a wide range of industry sectors. Ridge required a solution that could support collaboration between various teams across multiple offices. After evaluating multiple solutions, Deltek Project Information Management (PIM) was the only system that met Ridge's requirements and provided extra



RIDGE
PROPERTY & CONSTRUCTION CONSULTANTS

Company: Ridge • **Headquarters:** Oxford, England • **Industry:** Engineering & Construction • **Products & Services:** Surveying, project management, engineering, cost management, architecture and legal services • **Employees:** 600

www.ridge.co.uk

Ridge

Challenges

- Ridge had been using a Windows folder structure to organise documents, with a separate server for each office.
- Teams were free to add their own customisations to the standard folder structure, which made information sharing difficult, especially where projects spanned different disciplines, departments and offices.
- Time was being wasted searching for documents, there were issues with version tracking and the system was vulnerable to user error. As the business grew, so did these issues.

Solution

- The consultancy determined the essential requirements for a new system, with the top three being: the ability to host the system internally, a function for managing incoming and outgoing project emails, and a way of handling incoming data in all standard formats.
- Deltek Project Information Management was selected out of a shortlist of five potential vendors, owing to its construction-specific system that would allow the business to operate more efficiently.
- Ridge realised that Deltek PIM offered the business a centralised approach to information management specially adapted to its project-centric environment.

Benefits

- The centralised web-based system allows access to the latest version of all data and information, which enables effective knowledge-sharing, and promotes a truly integrated way of working.
- Deltek PIM's comprehensive search functionality has greatly reduced the time it takes to find documents. The time saved has been re-invested into more value-adding work.
- QA processes have been considerably improved with standardised data capture and document version history, increasing traceability.

“Deltek Project Information Management’s centralised, web-based system has allowed users to access the latest version of all data and information.”

Roger Sandell, Partner, Ridge